

Making a Referral to Phyllis Tuckwell

For adult patients registered with a GP in
Guildford & Waverley, Surrey Heath, NE Hampshire & Farnham

Patients (18+) with:

- Advanced cancer.
- End stage non-malignant disease.
- Moderate/severe frailty.
- Terminal/advancing illness.

Carers and Family Members

with
one or
more

Complexity

- Physical and symptom control needs.
- Psychological and/or spiritual symptoms.
- Social needs impacting on health and wellbeing.
- Help with advance care planning.
- Help with end of life care discussions and decisions.

Single Point of Access for Advice & Referrals

For professionals, patients, their carers.

7 days a week, 8am-6pm.

01252 729440

PTH.adviceandreferral@nhs.net

Out of Hours after 6pm:

Calls transferred to the In-Patient Unit and Hospice Care at Home for access to nursing and medical advice.

Responsive Assessment

For those with unstable symptoms,
rapid deterioration or dying.

By a Clinician, working in partnership with the GP
and Community nursing.

Living Well

Promoting independence, coping skills and quality of life for those with deteriorating health, able to access our Guildford/Farnham sites:

Information & Support

A range of support and information services for patients/carers/families.

Patient Therapies

Supportive programmes based on needs (reviewed with the patient every 6-12 weeks).

A range of therapeutic sessions for groups and individuals promoting physical and emotional wellbeing and quality of life.

Carer & Family Support

During the illness of the family member/partner/friend, under care of PT.

Bereavement Support

Following death of PT patient.

In-Patient unit

For symptom control and terminal care.

7 day/week admissions.

- PT Consultants/Drs.
- Ward Manager and Nursing team.
- Therapists, Chaplain, Pastoral Care, Patient & Family Advisors, Counsellors, other members of the MDT.

Care at Home

Working as part of a team with GPs, community and hospital health and social care professionals to support patients, at home or in a care home, with unstable physical symptoms or psychological needs, and those who are deteriorating or dying.

- CNSs aligned to GP Surgeries.
- PT Consultants/Drs.
- Hospice Care at Home nursing.
- Therapists, Counsellors, other members of the MDT.