



Sharing  
Knowledge  
Improving  
Lives  
Lifting  
Standards

## Intermediate Communication Skills

Date	Time	Venue
Thursday 27 July 2023	09.30-13.30	The Hospice, Waverley Lane, Farnham, GU9 8BL
Thursday 9 November 2023	13.30-16.30	Headway House, Crosby Way, Farnham, GU9 7XG
Thursday 25 January 2024	13.30-16.30	Headway House, Crosby Way, Farnham, GU9 7XG
Thursday 30 May 2024	09.30-13.30	Headway House, Crosby Way, Farnham, GU9 7XG
Thursday 21 November 2024	09.30-13.30	Headway House, Crosby Way, Farnham, GU9 7XG

**Appropriate for:** Registered Staff

**Max Number:** 14

**Facilitators:** Phyllis Tuckwell Education team

**Cost:** N/A

**Aims:**

- The aim of this training is to build upon the foundation level communication skills training.

**Learning Outcomes:**

- Revision of foundation communication skills.
- Increase in confidence with breaking significant news.
- Discussion around skills required for telephone triage.
- Safety netting and self-care.

**Pre-course work:**

Please bring examples around breaking significant news and telephone triage.

**Contact:** The Education Department on 01252 729474 or [education@pth.org.uk](mailto:education@pth.org.uk)