

PT (although you can, of course, disclose the hidden information to PT staff in person if you so wish).

You can agree with your GP which items within your record you are happy for PT staff to be able to view, and which items you do not want them to have access to.

### *will I be able to find out if and when my GP healthcare record was accessed in this way?*

Yes. The surgery will be able to tell you exactly when your record was accessed, and by whom. All you need to do is ask.

### *can I opt-out if I am not happy?*

Yes. You have the right to prevent your data from being viewed by PT staff in this way, if you so wish. If you would like to opt out of EMIS sharing, please inform the clinician who is looking after you. Alternatively, you can email the PT Medical Director, Dr Cate Seton-Jones (cate.seton-jones@pth.org.uk) with your opt-out wishes.

If you have already opted out of EMIS sharing, or intend to, please remember that doing so does not prevent the practice from providing all necessary and relevant information to PT for your direct medical care, by phone, letter, email, or e-referral. Opting out just means that PT staff will not be able to access your GP healthcare record directly.

If you would like any further information about EMIS sharing, please contact PT's Medical Director (cate.seton-jones@pth.org.uk)

### *do I have to pay for services from Phyllis Tuckwell?*

No, all services offered by Phyllis Tuckwell are free. As a charity we are dependent on the local community for their generosity and financial support. We only receive 20% of our funding from the NHS/Government and therefore we have to raise over £20,000 a day to provide all our services. If you would like to make a donation, please ask a member of staff, or visit our website.

Thank you.

***Large print version available on request.***

Phyllis Tuckwell

Waverley Lane, Farnham  
Surrey GU9 8BL  
Tel: 01252 729400

The Beacon Centre,  
Gill Avenue, Guildford,  
Surrey GU2 7WW  
Tel: 01252 913053 - Clinical team  
01252 913033 - Administration

Phyllis Tuckwell Memorial Hospice Ltd.  
Registered Number 1063033. Registered Charity Number 264501.

Email: [mail@pth.org.uk](mailto:mail@pth.org.uk)  
[www.pth.org.uk](http://www.pth.org.uk)

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## Access to your GP Healthcare Records



***In order to provide the best care for you, Phyllis Tuckwell (PT) is pleased that we now have shared access to our patients' GP healthcare records.***

When you are referred to PT, your GP or other healthcare professional should inform you of our sharing agreement and that your healthcare records can be accessed by PT clinical staff. Referral and acceptance of care from PT implies that you are happy for us to view these records and, although we would strongly advise against it, you can request that we do not view your GP records.

Through our sharing agreements with GPs, PT will have access to your full GP record, including diagnoses, medications, allergies, test results, hospital letters and information about your past medical history and any operations you may have had in the past.

***will I be asked for consent before my healthcare record is shared?***

Not always. In most cases, you will be asked to confirm you are happy for PT staff to access to your records, as a matter of courtesy, but in some instances, in order to provide emergency or urgent treatment

and care, your explicit consent will not be requested before your GP healthcare record is viewed. When you are referred to PT, either by your GP or by another healthcare provider, such as a district nurse, you should be made aware of this data sharing scheme and, as a matter of courtesy, asked for your consent.

***how will my information be made available?***

Your information will be 'streamed' in real time and on-demand. This means that your data will not be extracted, uploaded or sent anywhere, but instead will remain within your GP surgery database, and PT staff will be able to log in to view it. The electronic system which enables this viewing is called 'EMIS'.

***is this the same as the Summary Care Record (SCR) or the Surrey (SHR) or Hampshire Health Record (HHR)?***

No. EMIS data sharing has nothing to do with SCR, SHR or HHR.

In contrast to the SCR, the SHR and the HHR:

- No data whatsoever is extracted and uploaded from your GP record.
- Your data remains within your surgery database, and is not sent to a 3<sup>rd</sup> party data repository.

- Your surgery remains the data controller (data guardian).
- Your surgery can monitor who has accessed your information.
- As no information is extracted or uploaded, it cannot be subsequently used for additional (or "secondary") purposes, and so cannot be misused, disseminated, sold or used in other ways that you might object to or might not be aware of.

***can PT alter, change, or add to my GP record?***

No. Your GP healthcare record will be read-only, so PT staff will not be able to amend, delete or add to it.

***who will be looking at my GP record?***

Only clinical staff within PT who need to view your GP healthcare record in order to provide you with direct care will have access. PT will be able to monitor which of their staff have accessed your GP healthcare records. No other organisations will be able to look at your information, meaning that other GP practices, the CCG, NHS England, NHS Digital and the Department of Health cannot access your GP record in this way.

***can I control what parts of my GP record are viewable in this way?***

Yes, you can. Your GP can apply a 'confidentiality policy' to any aspect of your GP healthcare record, rendering it hidden to