

Phyllis Tuckwell Hospice Care

do we support families & friends?

Our counselling service provides support to partners and family (including young children and teenagers) and close friends.

Advice and help is also available from our Patient and Family Support team to help anyone deal with social and financial issues.

There is a 'Carer Group' that meets at the Beacon Centre. A member of your family or a close friend can meet and share information on how they cope being a carer. There is an opportunity to receive valuable advice and support from other carers and from the Hospice Care team.

do I have to pay for services from Phyllis Tuckwell?

No, all services offered by Phyllis Tuckwell are free. As a charity we are dependent on the local community for their generosity and financial support. We only receive 20% of our funding from the NHS/Government and therefore we have to raise over £20,000 a day to provide all our services. If you would like to make a donation, please ask a member of staff, or visit our website.

Thank you.

**Large print version
available on request.**

Phyllis Tuckwell Hospice Care
Waverley Lane, Farnham
Surrey GU9 8BL

The Beacon Centre,
Gill Avenue, Guildford,
Surrey GU2 7WW

Phyllis Tuckwell Memorial Hospice Ltd.
Registered Number 1063033. Registered Charity Number 264501.

Tel: 01252 729400

Email: mail@pth.org.uk

www.pth.org.uk



February 2020



where is Phyllis Tuckwell located?

The Hospice is located close to Farnham station, and about half a mile South East of Farnham Town, on the corner of Waverley Lane and Menin Way.

We also provide services from the Beacon Centre, on the Royal Surrey County Hospital site in Guildford.

what is Phyllis Tuckwell Hospice Care?

Phyllis Tuckwell Hospice Care is a local charity which cares for and supports patients and families living with an advanced or terminal illness. We support over 250 patients, relatives and carers every day, across the whole of West Surrey and part of North East Hampshire.

do patients only come into the Hospice to die?

No, this is a common misconception about hospices. Many of our patients are admitted for a short period of time so that their symptoms may be relieved, for intensive rehabilitation or for respite care. This

admission often enables patients to return home. If however, patients are reaching the end of their illness and need to stay in the Hospice, then we care for them until they die.

how do I get referred to Phyllis Tuckwell Hospice Care?

Your GP, District Nurse, Hospital Doctor or Macmillan Nurse can refer you to Phyllis Tuckwell. If you feel you should be under our care you would need to discuss being referred with them. Once your referral has been received you will be assessed either in your home, at the Hospice, at the Beacon Centre, or hospital by one of our Specialist Nurses or Doctors.

what services does Phyllis Tuckwell provide?

Following your initial assessment by a member of the Phyllis Tuckwell team you may be referred to the Hospice for an admission. Alternatively you may be referred to attend Day Hospice in the Dove Lounge or the Dove Centre for an outpatient appointment, attend appointments or therapies at the Beacon Centre, or to continue to be seen by the team in your home or in hospital.

what does the Community team do?

The Community team includes a number of specialist staff – Nurses and Doctors, as well as a Physiotherapist, Occupational Therapist, Counsellor, Social Worker and a Complementary Therapist. This team works alongside your GP and District Nurses providing specialist care to enable you to stay at home. They give advice, support and act as link between you and the Hospice Care team and will arrange an admission or an outpatient appointment if necessary.

what happens at the Dove Centre and Beacon Centre?

The Dove and Beacon Centres provide a base for our Community team, made up of specialist Doctors, Nurses and Therapists, who will help to give people the choice about where they'd like to be cared for by providing support for people living with terminal illnesses in their own homes.

It also includes outpatient clinics, Therapy rooms and our Day Hospice/Day Groups so patients can visit a number of people from our multi-disciplinary clinical team during the day.

Both centres have education rooms to enable us to train other healthcare professionals to help them improve end of life care for many more people who do not currently have access to Hospice Care services.