

Information for Smokers

may I smoke anywhere else in the Hospice grounds?

Phyllis Tuckwell Hospice Care aims to ensure the health, safety and well being of all those who visit or work within the building and on the Hospice grounds.

Therefore, we respectfully ask that you do not smoke anywhere other than in the designated smoking area.

do I have to pay for services from Phyllis Tuckwell?

No, all services offered by Phyllis Tuckwell are free. As a charity we are dependent on the local community for their generosity and financial support. We only receive 20% of our funding from the NHS/Government and therefore have to raise over £20,000 a day to provide all our services. If you would like to make a donation, please ask a member of staff, or visit our website.

Thank you.

your thoughts and comments are appreciated

If you have anything you wish Phyllis Tuckwell management to know with regard to the contents of this leaflet please contact:

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Large print version available on request.

Phyllis Tuckwell Hospice Care

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Becky - Marketing

Phyllis Tuckwell[®]
Hospice Care
...because every day is precious



guidance for smokers

Phyllis Tuckwell aims to ensure the health, safety and wellbeing of all those who visit or work within our buildings and in their grounds.

The Hospice and Beacon Centre, and their grounds, are smoke free environments. Please help us to keep it this way.

May patients and visitors smoke at the Beacon Centre?

Smoking is not permitted at the Beacon Centre and there are no designated smoking areas. Those wishing to smoke there will need to leave the building and grounds before doing so.

May patients and visitors smoke at the Hospice?

We recognise that patients who are smokers need to be able to smoke whilst staying at the Hospice. We also recognise that it can be a stressful time for visitors, and that they also need to be able to smoke.

Where can we smoke at the Hospice?

There is a designated smoking area at the end of the garden, in the Hospice grounds. Here you will find a seat, some shelter and a waste bin for the safe disposal of all rubbish and cigarette ends.

May patients go out there unassisted?

Yes if they are well enough to be left alone. Ideally patients should have another person with them. If they are on their own, patients must inform the nurses if they are going to the smoking area and take a call alarm with them.

What happens if a patient has no-one to go with them?

In this instance a member of staff will be able to take the patient to the smoking area, but they will not be able to stay with the patient, which is why the patient needs to be well enough to be left on their own.

What happens if a patient is not well enough to be left on their own?

Nicotine replacement therapy is available, and any member of the nursing or medical team will be happy to discuss this with you.

May the patients go out to smoke at any time?

Yes. During day light hours patients (if well enough) are welcome to use the smoking area with or without company.

Once it is dark, it is not considered safe for patients to be outside on their own, and therefore it will not be possible for you to visit the smoking area unaccompanied.

Visitors may continue to use the smoking area after it is dark.

Who maintains the smoking area?

Our volunteer gardeners have kindly offered to keep the smoking area tidy and to empty the waste bin.

How can we help?

Patients and their visitors can help by keeping the area free of rubbish, putting any chairs back to where they may be borrowed from and ensuring that cigarette ends are not 'stubbed-out' on the ground or in the garden and left there.