

Allowing PTHC Access to your GP Health Records

will I be able to find out if and when my GP health care record was accessed in this way?

Yes. The surgery will be able to tell you exactly when your record was accessed, and by whom. All you need to do is ask.

can I opt-out if I am not happy?

Yes. You have the right to prevent your data from being viewed by PTHC staff in this way, if you so wish. If you would like to opt out of EMIS sharing, please inform the clinician who is looking after you. Alternatively, you can email the PTHC Medical Director, Dr Cate Seton-Jones (cate.seton-jones@pth.org.uk) with your opt-out wishes.

If you have already opted out of EMIS sharing, or intend to, please remember that doing so does not prevent the practice from providing all necessary and relevant information to PTHC for your direct medical care, by phone, letter, email, or e-referral. Opting out just means that PTHC staff will not be able to access your GP health care record directly.

If you would like any further information about EMIS sharing, please contact PTHC's Medical Director (cate.seton-jones@pth.org.uk)

do I have to pay for services from Phyllis Tuckwell?

No, all services offered by Phyllis Tuckwell are free. As a charity we are dependent on the local community for their generosity and financial support. We only receive 20% of our funding from the NHS/Government and therefore we have to raise over £20,000 a day to provide all our services. If you would like to make a donation, please ask a member of staff, or visit our website.

Thank you.

**Large print version
available on request.**

Phyllis Tuckwell Hospice Care

Waverley Lane, Farnham
Surrey GU9 8BL
Tel: 01252 729400

The Beacon Centre,
Gill Avenue, Guildford,
Surrey GU2 7WW
Tel: 01252 913053 - Clinical team
01252 913033 - Administration

Phyllis Tuckwell Memorial Hospice Ltd.
Registered Number 1063033. Registered Charity Number 264501.

Email: mail@pth.org.uk
www.pth.org.uk



February 2020

Phyllis Tuckwell[®]
Hospice Care
...because every day is precious

When you are referred to Phyllis Tuckwell Hospice Care (PTHC), your GP will ask you if you consent to your health care record being shared with PTHC staff.

If you consent, PTHC will have access to your full GP record, including diagnoses, medications, allergies, test results, hospital letters and information about your past medical history and any operations you may have had in the past.

will I be asked before my health care record is shared?

Yes, you will always be asked for your explicit consent before your GP health care record is viewed. When you are referred to PTHC, either by your GP or by another healthcare provider, such as a district nurse, you will be made aware of this data sharing scheme, and asked for your consent.

how will my information be made available?

Your information will be 'streamed' in real time and on-demand. This means that your data will not be extracted, uploaded or sent anywhere, but instead will remain within your GP surgery database, and PTHC staff will be able to log in to view it. The electronic system which enables this viewing is called 'EMIS'.

is this the same as the Summary Care Record (SCR) or the Hampshire Health Record (HHR)?

No. EMIS data sharing has nothing to do with SCR or HHR.

In contrast to the SCR and the HHR:

- No data whatsoever is extracted and uploaded from your GP record.
- Your data remains within your surgery database, and is not sent to a 3rd party data repository.
- Your surgery remains the data controller (data guardian).
- Your surgery controls who has access to your information.
- Your surgery can monitor who has accessed your information.
- Your records from other sources, such as hospital trusts and mental health services, will not be extracted and combined with your GP health care data.
- As no information is extracted or uploaded, it cannot be subsequently used for additional (or "secondary") purposes, and so cannot be misused, disseminated, sold or used in other ways that you might object to or might not be aware of.

can PTHC alter, change, or add to my GP record?

No. Your GP health care record will be read-only, so PTHC staff will not be able to amend, delete or add to it.

who will be looking at my GP record?

Only clinical staff within PTHC who need to view your GP health care record in order to provide you with direct care will have access. PTHC will be able to monitor which of their staff have accessed your GP health care records. No other organisations will be able to look at your information, meaning that other GP practices, the CCG, NHS England, NHS Digital and the Department of Health cannot access your GP record in this way.

can I control what parts of my GP record are viewable in this way?

Yes, you can. Your GP can apply a 'confidentiality policy' to any aspect of your GP health care record, rendering it hidden to PTHC (although you can, of course, disclose the hidden information to PTHC staff in person if you so wish).

You can agree with your GP which items within your record you are happy for PTHC staff to be able to view, and which items you do not want them to have access to.