

For further information about our care services:

Speak with your GP, District Nurse, or local hospital team,
or drop in to one of our **Open House** sessions.

Phyllis Tuckwell Hospice
Tuesdays 2 – 4pm

The Beacon Centre
Wednesdays 10am – 1pm



Visit our website
www.pth.org.uk



Email us
info@pth.org.uk



**General information about our In-Patient
Unit or to arrange an informal visit**
01252 729400

Advice or to enquire about a referral
01252 729440 (Advice & Referral Team)



Hospice In-Patient Unit



Hospice
Care,
everywhere!

Compassionate and professional care.

Our passion is to support you and your family, offering comfort and understanding at this difficult time – as well as at times of hope and joy – to ensure that you are treated with dignity and compassion, because we believe that every day is precious.



At the Hospice we have 18 beds on our In-Patient Unit (IPU). The beds are divided of two four-bed bays (one male and one female) and ten single rooms. Two of our single rooms are specially adapted for patients with neurological and cognitive impairment needs.

Each room has a television, and patients have access to a telephone and CD player if requested.

“They’re angels. They’re all my friends - we all have a good chat and a laugh. I would recommend this place to anybody.”

Glenys, PTHC patient.

Priority is always given to ensure that the dignity and privacy of our patients is maintained at all times.

Treating you as an individual

Your individual needs and preferences are very important to us and we will work with you to help you achieve personal goals and aspirations during your time with us.

You may be referred to our Hospice In-Patient Unit, by your GP, District Nursing Team, Hospital, or by a Phyllis Tuckwell Health Care Professional. **This may be for assessment, symptom management, pain relief, or for end of life care.** Some patients who are admitted for symptom control are discharged back home after a few days, when their symptoms have been stabilised.

Our In-Patient Unit is led by a Ward Manager and Medical Consultants, with a team of Registered Nurses, Health Care Assistants, Doctors, and specialities such as Physiotherapy, Occupational Therapy, Social Work, Welfare Advice, Counselling, Chaplaincy support and Complementary Therapy. We provide 24-hour personalised care for patients, as well as support for family members and carers.

We have a bright and welcoming sitting room with a Coffee Shop which is open seven days a week 10am – 4pm, offering light snacks and refreshments for families as well as patients. There is also an inner courtyard area with a seating area and spacious gardens that surround the Hospice.

During your time with us we are interested in your feedback and are committed to continuous learning and development.

So we can provide safe, seamless and co-ordinated care, your clinical information is shared between relevant health and social care professionals involved in your care, on a need-to-know basis. All information is kept securely, and treated confidentially and respectfully. You are entitled to state if you do not wish your information to be shared, but this may affect the care you receive. The privacy policy on our website contains further details on how your information is shared.

