



Phyllis
Tuckwell
Hospice Care
...because every
day is precious

open house

Find out more about
Phyllis Tuckwell services



No need to tell us
you're coming

A relaxed way to talk to our
team if you're worried



See the Beacon Centre
and our facilities

Beacon
Centre
Garden
Room

Wednesdays
10am - 12pm

A relaxed and informal introduction to our Living Well
and Hospice Care services.

No need to book, just drop in.

Living
Well

What is Open House?

At our Open House we welcome any visitor who wishes to find out more about how Phyllis Tuckwell Hospice Care supports patients, relatives and carers living with a terminal illness, such as cancer.

It gives them the opportunity to sample the relaxed and positive atmosphere of our Living Well services as well as learning more about our Hospice Care as a whole.

Open House also provides an important link for patients who may have been discharged from Phyllis Tuckwell but want to keep in touch.

Living
Well

Where and when does Open House take place?

We welcome visitors between **10am and 12pm every Wednesday**. It takes place **in the Garden Room**.

Each month we will hold a talk at the Beacon Centre, focussing on a different aspect of our care, from dietary advice to social work.

You don't need to make an appointment – simply turn up and stay for as little or as long as you like.



What should I expect from my visit?

- A warm welcome and refreshments.
- Time to talk. Any conversation with our volunteers and staff are handled with sensitivity and in confidence.
- Advice and support from a trained nurse if needed.
- Access to information relevant to your situation.
- A tour around the Beacon Centre if helpful.

What information is available?

You will be given a folder with lots of information about the different services and therapies offered here at the Hospice and at The Beacon Centre.

Additional leaflets and booklets about coping with serious illness, facing death and a bereavement are also available.

Will I be able to access therapies on the day?

Unfortunately there is no immediate access to physiotherapy, complementary therapies, medical support or counselling. However some volunteers may be available to offer a simple hand or foot massage.

What support is available if I need it after my visit?

If our nurse thinks that follow-up support is required she will suggest that you speak to your GP, hospital consultant or nurse specialist. They can then refer you to Phyllis Tuckwell.

So that we have a brief record of your visit, we will ask you to fill in a postcard with basic contact information, including the name of your GP.

Is Phyllis Tuckwell able to provide volunteer transport to get to Open House?

No, but we can direct you to other volunteer organisations who might be able to help.

Where is the Beacon Centre?

The Beacon Centre is located next to the Royal Surrey County Hospital. Parking is available on site.



What is Phyllis Tuckwell Hospice Care?

Phyllis Tuckwell provides supportive and end of life care to adult patients and their families living with a terminal illness in West Surrey and North East Hampshire.

Every day we support over 250 patients, relatives and carers in their own homes, in the community and at the Hospice, and at the Beacon Centre.

We also train other Health and Social Care Professionals to provide the same high standards of holistic care in the community.

We have to raise over £20,000 every day to provide our full range of services, which means we rely heavily on the support and generosity of our local community.



Phyllis[®]
Tuckwell
Hospice Care
...because every
day is precious

How can I support Phyllis Tuckwell?

There are lots of ways:

- Making a one off donation, or setting up direct debit or standing order to give regularly.
- Buying from or donating items to one of our charity shops.
- Organising or participating in a fundraising event.
- Volunteering.

For further details contact **Suzanne Emmings**,
Living Well Team Lead:



01252 913040



suzanne.emmings@pth.org.uk