

Pastoral Care Team

do you perform last rites?

If you wish for Roman Catholic last rites, a Priest is available on request. The Pastoral Care team are also able to offer a variety of services, such as anointing for wholeness, a service of confession and reconciliation, a service of the Word, or simple prayer, either by your bedside or in the Chapel. Our Interfaith Minister Bryony is able to hold Threshold/Rites of Passage ceremonies.

what if I need support at the end?

The Pastoral Care team are happy to sit with you, and support you and your family or friends. Although part-time, Sue and Bryony can be contacted by a member of staff to organise this.

can I discuss my funeral with you?

We are happy to discuss this with you, and assist you and your family to plan your funeral if you wish.

do you officiate at funerals?

Members of the Pastoral Care team are licensed by the Church of England to officiate at funerals for those of any faith or no faith. There is a statutory charge for officiating at funerals, as this is not part of our Hospice Care contractual work. We can also liaise with other local priests, ministers, pastors or humanists to officiate as you wish. Bryony can officiate at a funeral for those who do not want a religious service.

do I have to pay for services from Phyllis Tuckwell?

No, all services offered by Phyllis Tuckwell are free. As a charity we are dependent on the local community for their generosity and financial support. We only receive 20% of our funding from the NHS/Government and therefore we have to raise over £20,000 a day to provide all our services. If you would like to make a donation, please ask a member of staff, or visit our website.

Thank you.

Sue Lattey and Bryony Wildblood

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who is in the Pastoral Care team?

Sue Lattey and Bryony Wildblood are Chaplains at Phyllis Tuckwell Hospice Care. They are assisted by a team of volunteers.

do the Chaplains follow a faith?

Sue is a Christian and Bryony is an Interfaith Minister, but they and all in the PTHC Pastoral Care team are trained for interfaith dialogue and are able to have open discussions regarding other faiths and denominations.

what if I am a different religion?

We respect people of all faiths and none, and are happy to listen. We do understand that you may wish to see someone of your own faith and are happy to liaise and arrange for you to see a Minister of your choice.

who do the team see?

Staff and volunteers in the Pastoral Care team visit all patients, relatives and friends who would like support.

what does the Pastoral Care team do?

We help you to:

- Explore your hopes and fears for yourselves, your family and friends.
- Explore the 'WHY' questions in relation to life, death and suffering.
- Affirm your life and worth, by encouraging you to reminisce about the past; gently help you

to address any issues you might want resolved; help you face the difficulties of the present, and look to the future.

- Explore your individual sense of meaning and purpose in life.
- Explore any spiritual, faith, or religious attitudes, beliefs, ideas, values and concerns around your journey together with life and death issues.
- Journey with you.

what if I have lost my faith during my illness?

This change can happen when you are on any difficult journey, let alone when you are terminally ill. But whatever your beliefs and whatever point you are at with regard to them, we are here to support you with the assurance that you will be met with love, respect and honesty.

what if I'm not sure whether I want to talk about spirituality, faith or religion?

We can talk about other things! There is no pressure to talk about spirituality, faith, or religion. All conversations will remain private and confidential.

what if I am an atheist?

The Pastoral Care team will introduce themselves to you as a matter of courtesy, but the choice is always yours should you not wish further visits.

Please inform the Pastoral Care team or nursing staff of this choice. We can give you contact numbers for the Humanist Society's local representative, should you wish.

do you have a Chapel at the Hospice?

We have a small Chapel, which is a place of tranquil reflection for those of all faiths and none. We try to provide ways in which you can express your thoughts with candles that can be lit, or pebbles which can be placed in water, and a prayer heart for prayers and messages.

do you hold a regular service?

We hold a service of Holy Communion and prayers for those in the Hospice every Wednesday at 2.15pm in the Chapel. We can also hold impromptu services of blessing, and organise baptism, confirmation, marriage or other rituals, as required for patients.

what if I cannot go to the chapel?

One of the Pastoral Care team can always bring you Communion at the bedside, pray or meditate with you or give alternative healing, wholeness and services of blessing in your room if you wish.

how do I see a member of the Pastoral Care team?

If you are an In-Patient or attend the Day Hospice, ask a nurse and she will contact the team.

If you see a Clinical Nurse Specialist or have Hospice Care at Home, they will arrange for a member of the Pastoral Care team to make contact.