

Join our Volunteer team

What do I need to consider?

If you are thinking of offering Phyllis Tuckwell Hospice Care the gift of time and skills as a volunteer, you might like to consider the following:

- How much time and commitment can I give?
- What qualities or skills can I offer?
- Where would I like to volunteer?

How do I get started?

Contact the Voluntary Services team (details on the back). We will send you an application form that you will need to complete and return to us.

Alternatively, we will invite you for an informal chat to give you a better understanding of our work, a chance to look around the Hospice or Beacon Centre and the opportunity to discuss how you can contribute as a volunteer.

For most roles Disclosure and Barring Service (DBS) clearance is required (at no cost to you). All roles require two referees.



For more information please contact:

Voluntary Services

01252 729400

voluntary.services@pth.org.uk

Phyllis Tuckwell Hospice Care
Waverley Lane, Farnham
Surrey GU9 8BL

The Beacon Centre,
Gill Avenue, Guildford,
Surrey GU2 7WW

Phyllis Tuckwell Memorial Hospice Ltd.
Registered Number 1063033. Registered Charity Number 264501.

Tel: 01252 729400

Email: mail@pth.org.uk

www.pth.org.uk



Julia - Voluntary Services

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what is the purpose of this leaflet?

This leaflet answers frequently asked questions about volunteering at Phyllis Tuckwell.

how do volunteers help?

We are very fortunate to have over 1,000 invaluable and committed volunteers who support the work of the Hospice Care team.

They carry out a wide variety of roles which suit all skills and personalities. For example:

- Helping on the In-Patient Unit at the Hospice and in Day Services at the Hospice and Beacon Centre.
- Providing patient and bereavement support to patients and their families at the Hospice and Beacon Centre and in patients' homes.
- Driving patients to and from the Hospice and Beacon Centre.
- Assisting on reception, welcoming visitors, answering the telephone and managing deliveries.
- Helping with all types of administration 'behind the scenes' from helping count money, to supporting the physiotherapists, medical secretaries or HR team.

- Providing complementary therapies (qualified practitioners only) to patients and their carers.
- Helping run groups and workshops for the wellbeing of patients, such as relaxation, exercise, art or horticulture.
- Serving lunch, supper, snacks and drinks to our patients on the In-Patient Unit, or assisting in the Hospice Coffee Shop.
- Maintaining our beautiful gardens at the Hospice in Farnham and the Beacon Centre in Guildford, or creating attractive flower arrangements throughout the Hospice.
- Helping to raise vital funds by assisting at one of our many events and activities throughout the year, or joining one of our very active fundraising support groups.
- Serving customers and sorting donations in one of our 20 charity shops or assisting with a wide number of tasks at our Donation Centre in Farnham.



how will Phyllis Tuckwell support me?

We will:

- help you identify where your skills, experience and interests would be best used,
- provide induction and training appropriate to your role,
- offer ongoing support, supervision and information.

why volunteer?

Your volunteering will give you a chance to:

- meet new friends,
- learn new skills,
- help your local Hospice Care charity,
- gain work experience, enhance your CV and improve your employment opportunities,
- have fun!

We have volunteers from all walks of life and all ages. As an organisation we believe in offering flexibility and diversity across our volunteer roles to ensure opportunities are open to all.