Where is Phyllis Tuckwell Hospice located?

We are located close to Farnham station, and about half a mile southeast of Farnham Town, on the corner of Waverley Lane and Menin Way.

What is Phyllis Tuckwell Hospice?

We are a Specialist Palliative Care centre offering people with progressive, life-limiting illness, the opportunity to live as fully as possible. We also offer support and help to those who are close to them.

The staff at the Hospice are specialists in the control of symptoms, such as pain and nausea. We care for the physical, emotional, social and spiritual concerns of each patient and support family and friends.

Do patients only come into the Hospice to die?

No, this is a common misconception about Hospices. Many of our patients are admitted for a short period of time so that their symptoms may be relieved, for intensive rehabilitation or for respite care. This admission often enables patients to return home. If however, patients are reaching the end of their illness and need to stay in the Hospice, then we care for them until they die.

One in three patients go home after being in our In-Patient-Unit.

How do I get referred to the Hospice?

Your GP, District Nurse, Hospital Doctor or Macmillan Nurse can refer you to the Hospice. If you feel you should be under our care you would need to discuss being referred with them. Once your referral has been received you will be assessed either in your home, at the Hospice or Hospital by one of our Specialist Nurses or Doctors.

What services does the Hospice provide?

Following your initial assessment by a member of the Hospice team you may be referred to the Hospice for an admission. Alternatively you may be referred to attend Day Hospice in the Dove Centre for an Out-Patient appointment or to continue to be seen by the team in your home or in hospital.

What does the Community team do?

The Community Team includes a number of - Specialist staff – Nurses and Doctors, as well as a Physiotherapist, Occupational therapist, Counsellor, Social worker, and a Complementary Therapist. This team works alongside your GP and District Nurses providing specialist care to enable you to stay at home. They give advice, support and act as link between you and the Hospice and will arrange an admission or an Out-Patient appointment if necessary.

What does the Dove Centre do?

The Dove Centre provides the base for our Community Team made up of specialist Doctors, Nurses and Therapists who will help to give people the choice about where they’d like to be cared for by providing support for people living with terminal illnesses in their own homes.

It also includes Out-Patient clinics, Therapy rooms and our Day Hospice so patients can visit a number of people from our multidisciplinary clinical team during the day.

The Dove Centre also has two education rooms to enable us to train other healthcare professionals to help them improve end of life care for many more people who do not currently have access to hospice services.
How do you support families and friends?

Our counselling service provides support to partners and family (including young children and teenagers) and close friends.

Advice and help is also available from our Patient and Family Support Service to help anyone deal with social and financial issues.

There is a ‘Carers group’ that meets monthly. A member of your family or a close friend can meet and share information on how they cope being a carer. There is an opportunity to receive valuable advice and support from other carers and from the Hospice team.

Do I have to pay for services from the Hospice?

No, all services offered at the Hospice are free. As a charity we are dependent on the local community for their generosity and financial support.

We receive less than 15% of our funding from the NHS and it costs over £15,000 a day to provide all our services. If you would like to make a donation, please ask a member of staff, or look on our website.

Thank you

You can also follow us on Facebook or Twitter @PTHospice.