



Sharing
Knowledge
Improving
Lives
Lifting
Standards

Intermediate Communication Skills

Date	Time	Venue
Thursday 20 February 2025	09.30-13.30	Headway House, Crosby Way, Farnham, GU9 7XG
Thursday 3 April 2025	09.30-13.30	Headway House, Crosby Way, Farnham, GU9 7XG
Thursday 25 September 2025	09.30-13.30	Headway House, Crosby Way, Farnham, GU9 7XG
Thursday 20 November 2025	09.30-13.30	Headway House, Crosby Way, Farnham, GU9 7XG

Appropriate for: Registered Staff

Max Number: 14

Facilitators: Phyllis Tuckwell Education team

Cost: N/A

Aims:

- The aim of this training is to build upon the foundation level communication skills training.

Learning Outcomes:

- Revision of foundation communication skills.
- Increase in confidence with breaking significant news.
- Discussion around skills required for telephone triage.
- Safety netting and self-care.

Pre-course work:

Please bring examples around breaking significant news and telephone triage.

Contact: The Education Department on 01252 729474 or education@pth.org.uk