

PATIENT DRIVER/ESCORT VOLUNTEER ROLE DESCRIPTION



Location: Farnham/Beacon Centre

Hours: Various

Time commitment: Flexible

Purpose of role: Driving patients to and from the Hospice and/or Beacon Centre for appointments, clinics and workshops.

Key duties include:

- Drive escort patients using own vehicle or hospice wheelchair adapted vehicle, to and from home to the Hospice, at times scheduled by transport coordinator
- To ensure the patient's safety and comfort (including the safe securing of oxygen during transit)
- To chat with patient as appropriate
- Ensure patients are returned safely to their home after a homeward journey
- Telephone the hospice to confirm that you have left the patients' property immediately after having done so.

Training and Support:

- Volunteer Level 1 course (1 day course – mandatory)
- Moving and Handling before driving patients and every three years ongoing (3hrs – mandatory)
- Safeguarding within six months of starting and every two years ongoing (3hrs – mandatory)
- Driving observation
- Hospice induction (optional)
- A minimum of 2 shifts shadowing with an experienced volunteer

Special conditions:

- Over 21
- Satisfactory Disclosure and Barring Service check before starting and on a rolling 3 yearly basis
- 2 x references
- Evidence of full and clean driving licence, MOT and insurance certificate
- Adherence to all current policies and procedures of the Hospice including those relating to confidentiality.

Knowledge, skills and abilities:

- Good driving skills
- Good communicator
- Discreet with understanding of confidentiality.
- Respectful and non-judgemental
- Empathetic and calm