

Community Team

# Hospice Care at Home



Phyllis<sup>®</sup>  
Tuckwell  
Hospice Care  
...because every  
day is precious



Hospice

Care,

everywhere!

# Home is where *the heart is.*



Phyllis Tuckwell's Hospice Care at Home team gives patients, their families and carers, access to **high quality, compassionate care in the place they most want to be**...at home or in their care home. Our service for patients and families living with an advanced or terminal illness, across Guildford, Waverley, Farnham, Surrey Heath and NE Hampshire areas, brings the skills and expertise of our highly-trained professionals – specialist palliative consultants and doctors, nurses, health care assistants, patient & family advisors, therapists, counsellors and our Pastoral Care team – straight into your home and gives you, your family and your carers access to the vital support that's needed at this difficult time.

Our clinical nurse specialists and doctors may be the first point of contact that you have with us, which may be by phone, video or face-to-face visit. We work closely with GPs, district nurses and other hospital healthcare professionals involved in your care. Our specialist team can assess your needs, offer advice on managing complex symptoms, provide physical and psychological care, and provide access to information and therapies tailored to your needs, and those of your family or carer.



***"My mum wouldn't have been able to stay at home without you."***

Relative of PT patient.

# Compassionate Hospice nursing *at home*

The Hospice Care at Home registered nurses and health care assistants support very ill patients, providing nursing and personal care, helping you and your family cope with the final few weeks and days of life at home.

We work closely with the District Nursing team, providing high quality, individualised, specialist palliative and end of life nursing care, during the day and overnight, to support the patient's wishes to die in their preferred place of care.



Our night service, in partnership with the Night District Nursing team, includes telephone assessment and advice, with both planned and responsive night care.

To enable you to stay at home, we work with other health care professionals to support rapid discharges from hospital and help reduce unplanned hospital admissions.

So we can provide safe, seamless and co-ordinated care, your clinical information is shared between relevant health and social care professionals involved in your care, on a need-to-know basis. All information is kept securely, and treated confidentially and respectfully. You are entitled to state if you do not wish your information to be shared, but this may affect the care you receive. The privacy policy on our website contains further details on how your information is shared.





# For further information about our care services:



**Visit our website**

[www.pth.org.uk](http://www.pth.org.uk)



**Email us**

[info@pth.org.uk](mailto:info@pth.org.uk)



**To contact our Hospice Care at Home team**

**01252 913056 (8am-6pm each day)**

**To contact our night visiting service**

**01252 913056 (8pm-7.30am each day)**

**Advice or to enquire about a referral**

**01252 729440 (Advice & Referral Team)**

## All services offered by Phyllis Tuckwell are free



As a charity we are dependent on the local community for their generosity and financial support. We usually only receive about 20% of our funding from the NHS/government and therefore we have to raise over £25,000 a day to provide all our services. If you would like to make a donation, please ask a member of staff, or visit our website.

Thank you.

August 2022

***Large print version  
available on request.***