



Frequently Asked Questions

Phyllis Tuckwell's Tree-cycling takes place on
Wednesday 6th January
Thursday 7th January
Friday 8th January 2021

The deadline for registration is 12 noon on
Monday 4th January.

PLEASE NOTE:

Collection's only cover the postcodes:
GU1, GU2, GU9, GU10, GU51 & GU52.
(Limited collection slots available)

What is Phyllis Tuckwell's Tree-cycling scheme all about?

This year has been tough for everyone, but we hope Christmas will still be a time to be with friends and family, and decorate our houses with the all important Christmas tree.

After twelfth night, when the Christmas tree needs to come down there is always the problem of how to dispose of your tree. Taking your tree to your local recycling centre can mean queuing, and the pine needles that fall off create such a mess, that you then need to vacuum your car! If you have a green or brown waste bin for your garden materials, you need to cut the tree up to be able to fit! Let us take the stress out of the process, whilst supporting Phyllis Tuckwell.

At Phyllis Tuckwell we are looking for more ways to reduce our impact on the environment and our planets resources. By recycling your Christmas tree we will be helping to reduce the waste after Christmas. It's a win-win!

How does Phyllis Tuckwell benefit from Tree-cycling?

Sadly, Phyllis Tuckwell have had to cancel or postpone most of their fundraising activities this year. Our patients and their families remain at the heart of everything we do, as we continue to care within our inpatient unit in Farnham, and also for patients in their own homes. We are working hard to make sure we can stay fully connected to our community and to give the palliative and emotional support needed by our patients and their families, especially at Christmas - we can only do this with your support.

All we ask, is that you make a donation to help support our work, and the Phyllis Tuckwell Fundraising Team, along with kind support from **Hi-Speed Delivery & Storage Solutions** will come to collect your tree, from outside your house between Wednesday 6th January and Friday 8th January.

How do I make my donation?

Visit our website at www.pth.org.uk/event/tree-cycling to make a donation, or call our tree-cycle hotline on **07787 123717** to donate over the phone.

What is the minimum donation?

The aim of our 'Tree-cycle' scheme, is to raise money for Phyllis Tuckwell, so we hope everyone will donate. There is no minimum donation but please give generously to support Phyllis Tuckwell, as 100% of your donation will be supporting its patients and their families over the Christmas period – we do not make any profit by simply recycling your tree.

Where should I place my tree?

Where possible leave it on your property close to the road where it can be easily seen. If you have to leave it on the pavement please ensure it is not a safety hazard to others, and can be retrieved safely by our team.

What time will you collect my tree?

Due to the number of trees to be collected we are unable to give an exact time. Please have your trees out ready for the collection to start at 9am on Wednesday 6th January. We will then collect it at some point over the three day period of collection in either a Phyllis Tuckwell or Hi-Speed van.

In the unlikely event that we are unable to do the collection on the days planned, don't worry we will just postpone it to another day! We will let you know in advance if the collection will be postponed and when we will collect your tree.

What should I do if I need to give you some more information on the collection days?

If you have any concerns, you can call us on our tree hotline which is **07787 123717** or e-mail trees@pth.org.uk

What happens to my tree?

We have spoken to the local councils within the postcodes where we will be collecting, who have all informed us that all the Christmas trees will be recycled as garden waste. It is then sent to a composting site to be turned into compost/soil improver, which will be sold back to landscapers and members of the public. The chippings are used as mulch around public parks in our local areas.

It's a great way to recycle in our local community!

Could I or my company support the Tree-cycling?

We are very grateful to **QinetiQ** for kindly sponsoring our Tree-cycling, and to **Hi-Speed** who are helping us logistically with vans and drivers.

It would be fantastic to have additional sponsors who can provide monetary or other support for our tree-cycling collection. If you would like to help in this way please contact Nick Adams or Tom Enser from our Corporate team by e-mailing them at corporate@pth.org.uk

**If you have any further questions,
please call our tree hotline on **07787 123717**
or email trees@pth.org.uk**

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